



STORM PREPARATIONS

Use your discretion regarding whether or not you choose to take down your equipment. If you DO feel it is necessary to take down your radio, follow the Hurricane Preparation guide instructions printed below. Remember exactly where your radio points so that when you put it back up, you can aim it at the proper line of sight.

Water damage to electrical equipment within the home is always possible, depending on the individual home and weatherproofing and other precautions that are taken. If you have any power supplies and/or the POE (power over ethernet) located on the floor, please unplug and place in a waterproof bag or container. Computers and other electronic equipment should be protected from potential water damage.

Please keep in mind that any damage caused to your equipment is your responsibility, and service calls are \$85 per hour. Be safe at all times and use your best discretion.

HURRICANE PREPARATION

Taking down the wireless receiver

In the event that a storm approaches, customers should follow these procedures to take down their wireless receiver. Store the equipment in a safe place so that service will resume soon after the storm passes.



Your outdoor radio will typically look like one of these.

(Radio 1-left) OR (Radio 2-right/below)



This procedure may require some basic tools.



The first step is to unplug the electricity from the Power over Ethernet device. Figure 3 shows what your device may look like and which cable to unplug.

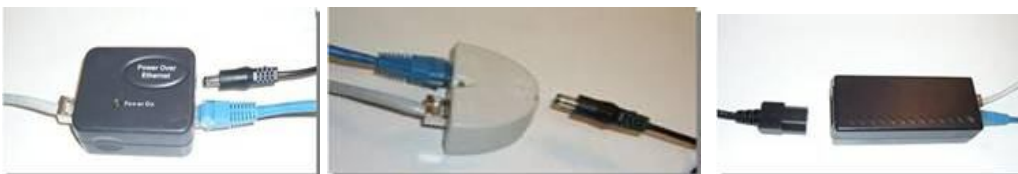


Figure 3

If your radio looks like Radio 1 as pictured above, follow these instructions. In order to keep the perfect alignment necessary for communication, take a permanent marker and mark the current alignment, on both the vertical and horizontal axis. (Figure 4)



Figure 4



Then, turn the screw counterclockwise until you are able to open the door. If your radio doesn't look like this [skip to the last section](#).



Open the door and unplug the network cable. It has a release clip just like a phone cord. (Figure 6)

Figure 6



Secure the network cable (Figure7) to the structure so the winds don't damage the connector. Duct tape or electrical tape would be best.

Figure 7

If your radio has a weatherproof connector, follow the illustrations to disassemble and disconnect the cable.



Radio 2

If your radio looks like the one pictured on the right on page one, simply unscrew the radio from its mount, open the end where the Ethernet cable inserts, and unplug the cable from the radio (use a pencil or other small object to reach the end of the cable). Mark the up-tilt on the radio so when you put it back up, you can point it at the same angle.

***** NOTE: If you do not have either of the radios that are pictured above, and have questions regarding storm preparation, please call your local customer service representative at 774-5780 (St. Thomas/St. John) or 719-2943 (St. Croix).**

Remember to keep all equipment in a dry, secure area, preferably stored in a waterproof container or plastic bag to prevent water damage.